



STANDARD PARTS WARRANTY POLICY

Effective With Invoice Dates On Or After October 1, 2017.

Mega warrants its parts against defects in material and workmanship for a period of six months from invoice date. This includes spray control systems which are subject to the same requirements and notification process as prime product unless otherwise stated below.

Parts returns for reasons other than warranty are allowed for a period of 90 days. Parts are subject to inspection and must be in new condition to be eligible for credit. Certain parts, such as made-to-order, purchase-to-order, o-rings, etc. are not eligible for return. Parts returned for non-warranty reasons are subject to a 35% restocking fee.

Mega does not warrant malfunctions and failures resulting from misuse, negligence, alteration, accident, or lack of performing scheduled maintenance services. Nor does it include the replacement of maintenance items made in connection with normal wear items. In addition, travel mileage, travel labor, or related travel expenses (such as meals or lodging) will not be covered.

This warranty becomes null and void when the product is disassembled, welded-upon, or in any way materially altered without prior written approval from Mega. Items replaced under this warranty become the property of Mega. All items replaced must be returned to Mega, freight pre-paid, by the customer unless otherwise agreed upon by both parties.

RESPONSIBILITIES Mega Responsibilities

If a defect in material or workmanship is found during the warranty period, Mega will:

- Provide (at Mega's discretion) new, remanufactured, Mega-approved repaired parts or assembled components needed to correct the defect.
- Reimburse costs for reasonable and customary labor hours needed to correct the defect.

User/Customer Responsibilities

- Contact Mega for authorization prior to the repair.
- Costs associated with transporting the product or warranty item to the place of repair.
- Costs to investigate complaints, unless the problem is caused by a defect in Mega materials or workmanship.
- Labor costs except as stated under "Mega Responsibilities".
- Premium or overtime labor costs.
- Local taxes, if applicable.
- Give timely notice of a warrantable failure and promptly making the product available for repair.
- Performance of required maintenance and items replaced due to normal wear.
- Provide standard shop consumables to include shop towels and cleaning solvents.
- Allow Mega access to any electronically stored data relevant to the warranted product's application.

WARRANTY CLAIM PROCEDURE

Warranty Repair and Warranty Claim—All repairs during warranty period must be made with Mega approval to maintain warranty coverage. Contact Mega Product Support for repair procedures and approval. Warranty claims must be filed and received by Mega within 90 days of the failure/

incident to be considered for compensation. Reference Mega warranty claim procedure. Invoices submitted for parts and labor will not be considered for warranty coverage.

Parts Return—Parts may only be returned for warranty credit or replacement with prior approval from Mega via a Return Material Authorization (RMA). Contact Mega for RMA number and instructions. All returned parts are subject to evaluation prior to credit approval.

Payment of Claims—Payment of all warranty claims and parts returns are made by credit to the customer account.

Limitations of Warranty—Warranty will be void or limited under the following conditions:

- Unauthorized repairs adjustments or modifications to structures, controls, or spray system during warranty period.
- Any use or installation that Mega judges improper.
- Attachment of accessory items and parts not sold by Mega.
- User's delay in making the product available for inspection or modification after being notified of a potential problem.
- Failure to return parts as described on Return Material Authorization (RMA).

This warranty is expressly in lieu of any other warranties, express or implied, including any warranty of merchant-ability or fitness for a particular purpose. Remedies under this warranty are limited to the provision of material and services, as specified herein. Mega is not responsible for incidental or consequential damages.